

# A spotlight on: Innovation in services

## Session links

Monday 5 February 13:30-14:30



Join this session to hear about innovation in services – best practice, impact and evaluation.

## Contents

### Introduction and welcome

Dr Sarah Holmes

### Reactive Emergency Assessment and Community Team (REACT)

Lucy Wyld & Clare Rayment (Marie Curie & Bradford Teaching Hospitals NHS Foundation Trust)

### Accessing and administering anticipatory medications at the end of life: a qualitative study of key stakeholders' perspectives (selected abstract)

Matthew Bernstein (University of Cambridge)

### Back to the Future: Implementing a structured future care planning intervention in Scottish Primary Care (selected abstract)

Dr Kirsty Boyd (University of Edinburgh)

**Reactive Emergency Assessment and Community Team (REACT)** - Lucy Wyld & Clare Rayment (Marie Curie & Bradford Teaching Hospitals NHS Foundation Trust)

Read the blog on REACT from Bradford Teaching Hospitals:

<https://www.bradfordhospitals.nhs.uk/new-react-service-helps-patients-in-the-last-year-of-life-receive-treatment-and-care-at-home/>

Evaluation of the REACT service: [https://spcare.bmj.com/content/13/Suppl\\_5/A24.3](https://spcare.bmj.com/content/13/Suppl_5/A24.3)

**Accessing and administering anticipatory medications at the end of life: a qualitative study of key stakeholders' perspectives (selected abstract)** - Matthew Bernstein (University of Cambridge)

Read the conference abstract: [https://spcare.bmj.com/content/14/Suppl\\_1/A1.2](https://spcare.bmj.com/content/14/Suppl_1/A1.2)

## Key Challenges and Take-aways

Communication between healthcare providers

- Slow
- Varies by locality
- Formal and informal methods

Medication Documentation

- Complexity increasing mistakes
  - Delaying care
- Responsiveness to patient care
- Provider frustration
- Legibility across localities

Medication availability and access

- Dispensing and transporting
- Difficult to access pharmacy at certain times
- Burden faced by caregivers (if the patient has)

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Information for professionals on anticipatory prescribing:

<https://www.mariecurie.org.uk/professionals/palliative-care-knowledge-zone/symptom-control/anticipatory-medicines>



Information for patients on anticipatory prescribing:

<https://www.mariecurie.org.uk/help/support/terminal-illness/medication-pain-relief/just-in-case-medicines>

**Back to the Future: Implementing a structured future care planning intervention in Scottish Primary Care** - Dr Kirsty Boyd (University of Edinburgh)

Find information on future care planning on the NHS inform website:

<https://www.nhsinform.scot/care-planning>

### Acknowledgements

Many thanks to the speakers for sharing their work at the Marie Curie Research Conference 2024.

**If you have any questions, please contact the Research Team at Marie Curie:**

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